



Western Reserve
Area Agency on Aging

Medina-County Transportation Guide



ADRC

Aging and Disability Resource Center

Information current as of 01/01/2025

ADRC

The experts of the WRAAA Aging and Disability Resource Center (ADRC) provide information, assistance, and referrals to help connect older adults and individuals with disabilities to the services and support they need.

Call now
(216) 539-9240



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www.areaagingsolutions.org

INTRODUCTION

Access to reliable and accessible transportation is a cornerstone of well-being, particularly for older adults and individuals with disabilities. In today's world, where mobility plays a crucial role in connecting people to healthcare, essential services, and social networks, transportation is a vital social determinant of health. For individuals in the aging and disability communities, the ability to travel independently and safely is not only a matter of convenience—it directly impacts physical and mental health, quality of life, and overall community participation.

In this Five-County Transportation Guide, we explore the diverse transportation services available to meet the unique needs of these populations. Whether it's accessing medical care, social events, or grocery shopping, the services outlined in this guide are designed to bridge gaps, reduce isolation, and support independence. By improving transportation access, we help foster better health outcomes, increase social engagement, and ensure that all individuals, regardless of age or ability, can live life to the fullest.

As you explore the resources provided, remember that transportation is more than just a means of getting from one place to another—it's an essential part of maintaining dignity, autonomy, and a fulfilling life.

For further assistance, you can contact the WRAAA Aging and Disability Resource Center at **(216) 539-9240** or **(800) 626-7277**.

**-Theresa Foster-Keplin, MBA, RN/LSW, CRS-A/D
Director of Aging and Disability Resource Center**



MEDINA COUNTY

NET TRANSPORTATION

Non-Emergency Medical Transportation Services

NET Transportation Services is Non-Emergency Medical Transportation Services for current Medina County Medicaid recipients only.

Transportation can be provided to/from medical appointments for individuals receiving a full category of Medicaid.

Medicare Premium Assistance Programs (MPAP), QMB, SLMB, and QI-1 are not full Medicaid categories, and do not qualify for transportation assistance. If you have a managed care provider through Medicaid, contact your managed care provider first for transportation assistance prior to utilizing the transportation program at JFS.

Individuals who are required to participate in the Work Requirement Program for SNAP and/or TANF may be eligible to receive transportation assistance. All transportation services are provided via Medina County Transit.

Please call **(330) 661-0835** with any questions or to see if you would qualify.

● Medina County Senior & Adult Services

Provides fully subsidized curb-to-curb services. Arrange with Medina County Transit at least 2 weeks ahead of time. Phone: **(330) 723-9670**. Please confirm your transit one day ahead of time. The orange identification card is used to identify you as a Medina County Senior & Adult Services subsidized rider.

Trips subsidized include:

- Medical appointments
- Mental health appointments
- Social service agencies, by appointment
- Public benefits agencies, by appointment

\$1 donation suggested for all trips.

Bus passes are available for once per week transportation to grocery stores, drug stores, banks, senior centers, and nutrition sites. Please call Medina County Senior & Adult Services for details.

Additionally, Medina County Senior & Adult Services subsidizes all loop fares for the City of Medina, City of Brunswick and the City of Wadsworth Medina County Transit Bus Loops. Simply go through our agency's transit assessment to obtain an orange identification card. This card is your identification to receive free loop rides.

● Elderly and Disabled program (65+ or disabled)

Provided through Medina County Transit, <http://medinaco.org/transit/index.html>
Applications can be obtained from transit (or Medina County Senior & Adult Services) and returned to transit. If you are 65 years of age or older, you do not need to have to complete a doctor's form as part of the application, you can send it in with proof of age (or our Outreach Worker's signature). If you are under 65 and disabled, you are also eligible for this program and your doctor will have to fill out a form. This program provides for a ½ price fare for curb-to-curb service, or \$2.00 each way.

These are for non-subsidized trips.

● Consolidated Transportation Subsidy (65+ or disabled)

Provided through Community Action. This program provides an additional subsidy to those individuals who have already been approved for the ELDERLY AND DISABLED PROGRAM and meet financial qualifications. The funds are limited but provide individuals with bus loop tokens or ride passes that bring the cost of curb-to-curb service down to zero. Tokens and passes can be obtained through Community Action of Wayne and Medina Counties, **(330) 723-2229**. These are for non-subsidized trips.

● Veterans Transportation Subsidy

The Medina County Veterans Service Office provides free transportation through Medina County Public Transportation for all veterans, regardless of frequency or reason. To activate this benefit, you will need to obtain a Medina County Veterans ID. These IDs are available at the Medina County Recorder's Office, 144 N. Broadway Street, Medina, Ohio. You will need a photo ID and your original or a certified copy of your DD-214. This benefit takes the place of all other transportation subsidies as it is more comprehensive. It is available to veterans only, not spouses. Once the proper ID is received, just call Medina County Public Transit to arrange your ride or show the ID to the driver for free loop trips.

● Provide A Ride

- Ride service available 24/7.
- Wheelchair accessible.
- Accepts Medicaid, eligible insurance, and private pay.
- Crosses county lines.
- Requires advanced reservation.

Website: <https://providearide.com/>

Phone: **(216) 475-1001**



- Up to 30 round trip or 60 one-way rides qualifying non-medical trips, such as county caseworker meetings to manage your eligibility and WIC appointments, less than 30 miles away from a member's home per calendar year
- Unlimited additional trips for chemotherapy, radiation, dialysis, or prenatal and postpartum appointments
- Unlimited trips for medical services for members who utilize a wheelchair
- Bus passes available for members who prefer mass transit



- Up to 30 round trip or 60 one-way trips to provider appointments, grocery stores, food banks, county caseworker meetings to manage your eligibility, pregnancy classes, WIC appointments, and more less than 30 miles from a member's home
- Uber gift card for eligible members to help with transportation needs



- Up to 15 round trip or 30 one-way trips that are less than 30 miles from the member's house per calendar year to medical, behavioral health, SUD or dental appointments, and county caseworker meetings to manage your eligibility, rides home from the hospital or emergency room, or to a pharmacy after a doctor's visit
- Unlimited trips for pregnancy and prenatal; twelve weeks limited trips for post-partum visits less than 30 miles; WIC appointments; NICU; children (younger than age one) well visits; and trips for parents to visit their child in a residential or inpatient behavioral health facility
- Mileage reimbursement is available for one-way trips that are less than 30 miles from the member's house; longer trips require prior authorization from the plan
- Up to five round trip or 10 one-way for food resource transportation (food bank, food pantry and grocery store for curb side pick-up)
- Additional transportation may be available for members enrolled in Buckeye case management programs
- Trips to Housing Authority and job interviews – up to two round trips each per year
- Bus passes are available for appointments (quantity limits defined by county rules)
- Lyft is available when another transportation provider is unable to fulfil a transportation request
- All trips/benefits above are for 30 miles or less one-way; any trips greater require prior authorization from Buckeye



*Please call your Next Gen plan for assistance accessing your transportation benefit.

- Up to 30 round trip or 60 one-way trips that are less than 30 miles from the member's home for eligible non- medical trips, such as county caseworker meetings to manage your eligibility and WIC. Benefits also include non-medical appointments, food banks, and grocery store
- Unlimited trips are available for critical care including dialysis, chemo/radiation, wound care, prenatal, and substance use disorder (SUD)
- Up to five round trips or 10 one-way trips for food
- Sick visit trips available same day
- Paid mileage may be offered for appointments
- Bus passes may be available to get to appointments and
- Lyft may be available when another type of ride is not an option
- Unlimited rides for hospital discharge, wheelchair van, parents to visit their child in the Neonatal Intensive Care Unit (NICU), chronic conditions, and more
- Trips for sick visits available same day
- Mileage reimbursement and public transportation options



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- Up to 15 round trip or 30 one-way trips per year that are less than 30 miles from the member's home for qualifying non- medical trips, such as social support groups, wellness classes, WIC, and SNAP appointments, and food banks. This benefit also offers transportation to locations providing social benefits and community integration for members such as community and neighborhood centers, parks, recreation centers, and churches.
 - Unlimited trips for chronic conditions that require in-person treatment including: dialysis, radiation, chemotherapy, diabetes management, organ transplant care, wound care, prenatal and postpartum doctor appointments, available up to 12 months postpartum
 - Additional trips may be available for members enrolled in Humana case management programs including: outpatient and residential BH services, Intensive Outpatient treatment (IOP), coverage for parents to visit their child in the NICU or BH residential or inpatient facility

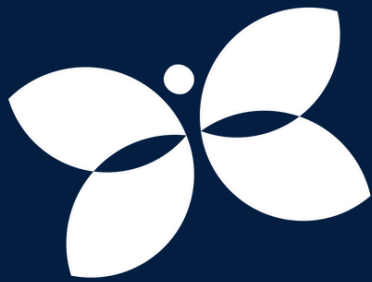


- Up to 15 round trips or 30 one-way provider trips that are less than 30 miles from the member's home. Benefits also include non-medical trips to the grocery store, food bank, county caseworker meetings to manage your eligibility and WIC
- Unlimited trips for pregnant women, children under one year old, and members who use a wheelchair
- Members can choose services through Uber or Lyft
- Mileage reimbursement to cover any approved trip if the member drives themselves or gets a ride from a friend
- Easy ride scheduling and trip tracking with the transportation app
- Free bus passes
- Unlimited trips allowed for dialysis, radiation treatment, chemotherapy, and transportation from hospital to home. (These trips do not count toward the annual trip maximum)



- Up to 15 round trip or 30 one-way trips to and from your PCP, WIC, pharmacy, or other participating healthcare or behavioral health care providers, and county caseworker meetings to manage your eligibility
- Unlimited trips for pregnancy, prenatal, post-partum, WIC appointments, Neonatal Intensive Care Unit (NICU) and well visits for children younger than one year
- Mileage reimbursement is available for transportation to provider visit
- Transportation for food resources – to a food bank, food pantry and grocery store for curbside pick-up (this counts toward the trip maximum of 15 round trip or 30 one-way trips)
- Additional trips allowed for critical care trip types including dialysis, chemo/radiation, wound care, pregnancy, substance abuse. (This does not count toward the trip maximum of 15 round trips or 30 one-way)

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1700 E. 13TH STREET, SUITE 114, CLEVELAND OH, 44114

(216) 621-0303 | (800) 626-7277

www.areaagingsolutions.org