



**Western Reserve**  
Area Agency on Aging

# Geauga-County Transportation Guide



# ADRC

Aging and Disability Resource Center

*Information current as of 01/01/2025*

# ADRC

The experts of the WRAAA Aging and Disability Resource Center (ADRC) provide information, assistance, and referrals to help connect older adults and individuals with disabilities to the services and support they need.

***Call now***  
**(216) 539-9240**



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[www.areaagingsolutions.org](http://www.areaagingsolutions.org)

# INTRODUCTION

Access to reliable and accessible transportation is a cornerstone of well-being, particularly for older adults and individuals with disabilities. In today's world, where mobility plays a crucial role in connecting people to healthcare, essential services, and social networks, transportation is a vital social determinant of health. For individuals in the aging and disability communities, the ability to travel independently and safely is not only a matter of convenience—it directly impacts physical and mental health, quality of life, and overall community participation.

In this Five-County Transportation Guide, we explore the diverse transportation services available to meet the unique needs of these populations. Whether it's accessing medical care, social events, or grocery shopping, the services outlined in this guide are designed to bridge gaps, reduce isolation, and support independence. By improving transportation access, we help foster better health outcomes, increase social engagement, and ensure that all individuals, regardless of age or ability, can live life to the fullest.

As you explore the resources provided, remember that transportation is more than just a means of getting from one place to another—it's an essential part of maintaining dignity, autonomy, and a fulfilling life.

For further assistance, you can contact the WRAAA Aging and Disability Resource Center at **(216) 539-9240** or **(800) 626-7277**.

**-Theresa Foster-Keplin, MBA, RN/LSW, CRS-A/D  
Director of Aging and Disability Resource Center**



# GEAUGA COUNTY

## ● **Geauga Transit-In County Public Transportation**

Hours: Monday - Friday 6:00AM - 9:00PM

Contact by appointment.

Phone: **(888) 287-7190**

## ● **Out-of-County Medical Transportation**

The Department on Aging's Out of County Medical (Escort) Programs provides safe and reliable transportation to and from out of county medical appointments. The program offers rides to seniors on a first come, first served basis. In an effort to serve as many seniors as possible, we ask that rides are scheduled 2-4 weeks in advance if possible. While there is no charge for this service, donations are greatly appreciated. For scheduling and availability please call **(440) 754-5555**. For rides inside the county, please call Geauga County Transit at **(440) 754-5555**.

## ● **Transport With Dignity, LLC**

Discreet non medical sedan transport for all senior transportation needs.

Hours: 24/7 by appointment

Contact Tom Lynch

Website: [transportwithdignity.com](http://transportwithdignity.com)

Phone: **(216) 346-1164**

## ● **Transportation Voucher Program**

The Transportation Voucher Program provides transportation for seniors to doctor appointments and/or grocery shopping within Geauga County, who fall within established federal income guidelines via the Older American's Act. The voucher is good for five round trip rides through Geauga Transit, one ride per week for five weeks, and is renewable. Seniors should apply for vouchers at the Department on Aging and then schedule transportation with Geauga Transit. For more information or to schedule an appointment please call **(440) 279-2130**.



- Up to 30 round trip or 60 one-way rides qualifying non-medical trips, such as county caseworker meetings to manage your eligibility and WIC appointments, less than 30 miles away from a member's home per calendar year
- Unlimited additional trips for chemotherapy, radiation, dialysis, or prenatal and postpartum appointments
- Unlimited trips for medical services for members who utilize a wheelchair
- Bus passes available for members who prefer mass transit



- Up to 30 round trip or 60 one-way trips to provider appointments, grocery stores, food banks, county caseworker meetings to manage your eligibility, pregnancy classes, WIC appointments, and more less than 30 miles from a member's home
- Uber gift card for eligible members to help with transportation needs



- Up to 15 round trip or 30 one-way trips that are less than 30 miles from the member's house per calendar year to medical, behavioral health, SUD or dental appointments, and county caseworker meetings to manage your eligibility, rides home from the hospital or emergency room, or to a pharmacy after a doctor's visit
- Unlimited trips for pregnancy and prenatal; twelve weeks limited trips for post-partum visits less than 30 miles; WIC appointments; NICU; children (younger than age one) well visits; and trips for parents to visit their child in a residential or inpatient behavioral health facility
- Mileage reimbursement is available for one-way trips that are less than 30 miles from the member's house; longer trips require prior authorization from the plan
- Up to five round trip or 10 one-way for food resource transportation (food bank, food pantry and grocery store for curb side pick-up)
- Additional transportation may be available for members enrolled in Buckeye case management programs
- Trips to Housing Authority and job interviews – up to two round trips each per year
- Bus passes are available for appointments (quantity limits defined by county rules)
- Lyft is available when another transportation provider is unable to fulfil a transportation request
- All trips/benefits above are for 30 miles or less one-way; any trips greater require prior authorization from Buckeye



\*Please call your Next Gen plan for assistance accessing your transportation benefit.

- Up to 30 round trip or 60 one-way trips that are less than 30 miles from the member's home for eligible non- medical trips, such as county caseworker meetings to manage your eligibility and WIC. Benefits also include non-medical appointments, food banks, and grocery store
- Unlimited trips are available for critical care including dialysis, chemo/radiation, wound care, prenatal, and substance use disorder (SUD)
- Up to five round trips or 10 one-way trips for food
- Sick visit trips available same day
- Paid mileage may be offered for appointments
- Bus passes may be available to get to appointments and
- Lyft may be available when another type of ride is not an option
- Unlimited rides for hospital discharge, wheelchair van, parents to visit their child in the Neonatal Intensive Care Unit (NICU), chronic conditions, and more
- Trips for sick visits available same day
- Mileage reimbursement and public transportation options



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- Up to 15 round trip or 30 one-way trips per year that are less than 30 miles from the member's home for qualifying non- medical trips, such as social support groups, wellness classes, WIC, and SNAP appointments, and food banks. This benefit also offers transportation to locations providing social benefits and community integration for members such as community and neighborhood centers, parks, recreation centers, and churches.
  - Unlimited trips for chronic conditions that require in-person treatment including: dialysis, radiation, chemotherapy, diabetes management, organ transplant care, wound care, prenatal and postpartum doctor appointments, available up to 12 months postpartum
  - Additional trips may be available for members enrolled in Humana case management programs including: outpatient and residential BH services, Intensive Outpatient treatment (IOP), coverage for parents to visit their child in the NICU or BH residential or inpatient facility

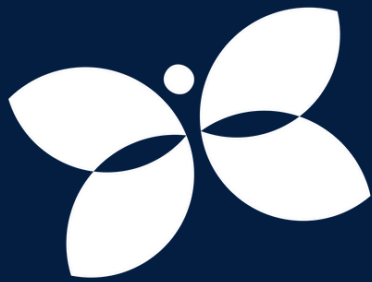


- Up to 15 round trips or 30 one-way provider trips that are less than 30 miles from the member's home. Benefits also include non-medical trips to the grocery store, food bank, county caseworker meetings to manage your eligibility and WIC
- Unlimited trips for pregnant women, children under one year old, and members who use a wheelchair
- Members can choose services through Uber or Lyft
- Mileage reimbursement to cover any approved trip if the member drives themselves or gets a ride from a friend
- Easy ride scheduling and trip tracking with the transportation app
- Free bus passes
- Unlimited trips allowed for dialysis, radiation treatment, chemotherapy, and transportation from hospital to home. (These trips do not count toward the annual trip maximum)



- Up to 15 round trip or 30 one-way trips to and from your PCP, WIC, pharmacy, or other participating healthcare or behavioral health care providers, and county caseworker meetings to manage your eligibility
- Unlimited trips for pregnancy, prenatal, post-partum, WIC appointments, Neonatal Intensive Care Unit (NICU) and well visits for children younger than one year
- Mileage reimbursement is available for transportation to provider visit
- Transportation for food resources – to a food bank, food pantry and grocery store for curbside pick-up (this counts toward the trip maximum of 15 round trip or 30 one-way trips)
- Additional trips allowed for critical care trip types including dialysis, chemo/radiation, wound care, pregnancy, substance abuse. (This does not count toward the trip maximum of 15 round trips or 30 one-way)

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# Western Reserve

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