

PROGRAMS AT A GLANCE

YEAR 2020



Western Reserve
Area Agency on Aging

MYCARE OHIO

1,045 **Buckeye** Members
3,247 **CareSource** Members
1,959 **UnitedHealthcare** Members

AGING & DISABILITY RESOURCE CENTER

26,814 **Answered inquiries**
12,778 **Individuals assessed** for Level of Care
6,598 **Preadmission screenings and level of care requests** completed
180 **Community Living Services** in-person assessments
92 **Home Choice** Program assessments

OTHER PROGRAMS

1,266 **Transition Care** Coordination visits
3,883 **Senior Farmer's Market Nutrition Program**
20 Homes received services through **HomeFix Program**

OHIO WAIVERS

1,752 **PASSPORT** Program consumers
390 **Assisted Living Program** consumers
500 **Ohio Home Care Program** Consumers
202 **Specialized Recovery Services** consumers

OLDER AMERICANS ACT

290,458 **Congregate Meals** served to 5,162 Consumers
1,040,759 **Home-delivered Meals** to 7,695 consumers
478 **Family Caregiver Support Program** Consumers
9,798 **Supportive Services** Consumers
1,878 **Transportation Services** Consumers
2,069 **Aging & Disability Network Contacts**

ABOUT WRAAA

Private Non-Profit Corporation

MISSION:

We provide choices for people to live independently in the place they want to call home.

COUNTIES SERVED:

Cuyahoga, Geauga, Lake, Lorain & Medina

WRAAA

EMPLOYEES: 351

CONTACT INFO:

PHONE NUMBERS:

1.800.626.7277
1.216.621.0303

ADDRESS:

1700 East 13th Street
Suite 114
Cleveland, OH 44114

WEBSITE:

www.areaagingsolutions.org/



TELECARE

- Program **launched in April 2020**
- Initially, **1,000 calls** to home delivered meal consumers/**567** to congregate meal consumers
- Calls typically range from **5-15 minutes**.
- **200+ consumers** being called on a weekly basis
- **146 females** and **73 males**
- For 100 program weeks—approximately **18,000 calls** have been made (2000-2021)
- **500+ referrals for food and supportive services**
- **COVID-19 information** provided
- **Wellness Kits distributed**

ADVOCACY

- **23 meetings held in 2020** and **41 meetings in 2021** to educate federal and state elected officials or their staff
- **Advocacy in Motion held its Annual Public Policy Community Forums.**

CIRCLE OF FOOD

Volunteers delivered almost **200,000 Meals** to area residents.

RESTAURANT VOUCHER PROGRAM

Delivered hot meals, five days a week to **1,000** individuals .

GREAT GROCERY GIVE A WAY

25,000 boxes of groceries were distributed at 8 sites throughout our WRAAA's 5 county region.

SAFE FAMILY & HEALTHY

1,000 boxes of home and hygiene items valued at around \$75 per box were distributed.